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" CONTINUING DA THIS APPLN	TA ************************************	 0/227,011 08/23/2000	NUT			·	
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Foreign Priority claimed yes no  35 USC 119 (a-d) conditions yes no Met after Allowance  Verified and		STATE OR COUNTRY			TAL IMS	INDEPENDENT CLAIMS 2	
Acknowledged E	Examiner's Signature In	itials					
David L. Alberti GRAY CARY WARE Attn: Patent Group 1755 Embarcadero	Road						
Palo Alto ,CA 94303	3-3340			· · · · · · · · · · · · · · · · · · ·		·····	
TITLE Customer award an	d incentive system						
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